

# OUR COVID-19 RESPONSE

**CORONAVIRUS HAS HAD AN UNPRECEDENTED IMPACT ON LIFE AS WE KNOW IT.** We're here to help Powys through these difficult times. As an open and enterprising council, we have embraced new ways of working and delivering services. **WE ARE WORKING WITH COMMUNITIES, RESIDENTS AND BUSINESSES TO HELP GET POWYS ON THE ROAD TO RECOVERY.**



For more information please visit  
[www.powys.gov.uk/coronavirus](http://www.powys.gov.uk/coronavirus)

## 1 RESPONDING TO COVID-19

### ADULT SOCIAL CARE

working with the health board to support those with the virus, providing care at home and residential care.

**CHILD CARE** establishing safe child care for key workers and vulnerable children.

**CONTINUITY OF LEARNING** ensuring pupils continue to learn and have access to educational resources and support.

Reopening our **SCHOOLS**

**HOMELESSNESS** people who are homeless (sofa surfing or rough sleeping) need to be brought indoors and adequately housed.

**PUBLIC PROTECTION** maintaining public health which includes enforcing closures of premises where necessary, and managing regional contact tracing.

## 2 KEEPING OUR COMMUNITIES SAFE AND RESILIENT

Providing care and support for **EXTREMELY VULNERABLE RESIDENTS**

**SUPPORTING BUSINESSES** and the self-employed in line with Welsh Government guidance.

Providing **REFUSE AND RECYCLING** services including Household Waste Recycling Centres.

Maintaining an emergency **HOUSING REPAIRS** and maintenance service.

**HIGHWAY MAINTENANCE** ensuring essential repairs are carried out and an emergency response is available.

**CHILDREN'S SERVICES** ensuring children are protected and safeguarded.

**LIBRARIES** re-opening in a phased manner.

THESE ARE POWYS COUNTY COUNCIL'S BUSINESS CRITICAL ACTIVITIES DURING THE COVID-19 PANDEMIC. WE ARE FOCUSING ON THREE MAIN AREAS:

## 3 RUNNING THE COUNCIL

**FINANCIAL** Management and Reporting.

**CUSTOMER SERVICES AND COMMUNICATIONS** ensuring that the public, our councillors and our staff are regularly updated and informed.

Maintaining our essential **CORPORATE SUPPORT SERVICES** including workforce, finance and ICT.

## OUR VALUES



### Professional

Whatever role we play in the council, we act with professionalism and integrity



### Positive

We take a positive attitude in all we do



### Progressive

We take a proactive and responsible approach to planning for the future



### Open

We keep each other informed, share knowledge and act with honesty and integrity



### Collaborative

We work constructively and willingly on joint initiatives