

SERVICE CHARGES

Following on from the results and feedback booklet you recently received, please find below an explanation of what standards you can expect from the grass cutting and cleaning services.

Grass Cutting Services

- The grass will be cut 10 times a year
- Litter picking prior to grass cutting
- Weed spraying
- Grass cuttings will not be removed
- Anything left on grassed areas will not be moved – they will be cut around e.g. plant pots

Cleaning Services


- Cleaning will be done once every four weeks
- Remove all litter/rubbish from communal areas
- Remove cobwebs and dust
- Clean door frames, doors and door glass
- Clean window frames and internal window glass
- Sweep or vacuum as appropriate
- Floors mopped (unless there is a risk of frost)
- Remove marks from wall where possible
- Wipe/clean/dust handrails/balustrades/paintwork



If you have any further issues about the grass cutting or cleaning, please contact the Housing Service on

 01597 827464

 housing@powys.gov.uk

 Housing Services, The Gwalia, Ithon Road,
Llandrindod Wells, Powys, LD1 6AA.


Powys

CODI TÂL AM WASANAETHAU

Yn dilyn ymlaen o'r llyfryn canlyniadau ac adborth y derbynioch chi'n ddiweddar, dyma esboniad o'r safonau y gallwch eu disgwyl o'r rhestr torri porfa a glanhau.

Gwasanaethau Torri Gwair

- Byddwn yn torri'r borfa 10 gwaith y flwyddyn.
- Casglu sbwriel cyn torri'r borfa
- Lladd chwyn
- Ni fyddwn yn cael gwared ar y borfa ar ôl ei dorri
- Ni fyddwn yn symud unrhyw beth sydd ar y borfa – e.e. byddwn yn torri o gwmpas potiau blodau



Gwasanaethau Glanhau

- Byddwn yn glanhau unwaith bob pedair wythnos
- Cael gwared ar wastraff/sbwriel o ardaloedd cyffredin
- Cael gwared ar we pry cop a llwch
- Glanhau fframiau drysau a thu fewn ffenestri.
- Ysgubo neu hwfro fel bo'r angen.
- Golchi'r llawr (heblaw bod perygl o rew)
- Cael gwared ar farciau ar waliau
- Sychu/tynnu llwch/glanhau'r rheiliau llaw/gwaith paent

Os oes gennych unrhyw gwestiynau am dorri porfa neu lanhau, cysylltwch â'r Gwasanaeth Tai ar



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